

# Bath & NE Somerset Authority

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If you suspect an adult is being abused or neglected (this could be you or someone you know), please call the Virgin Care Adult Safeguarding Team on **0300 247 0201** - phone lines are open Monday to Thursday, 8.30am to 5pm, and Fridays, 8.30am to 4.30pm, or call the Emergency Duty Social Work team on **01454 61 51 65** (evenings, weekends and bank holidays). If anyone is in immediate danger, always call **999** and ask for the Police.

If you have a concern about a child or a family, please call the Children's Social Work Services on **01225 39 61 11 or 01225 47 79 29** - phone lines are open Monday to Thursday, 8.30am to 5pm, and Fridays, 8.30am to 4.30pm

If you think a child is in immediate danger please call our Emergency Duty Team on **01454 61 51 65**. In the event of an emergency, always ring the police on **999**.

The Local Authority Designated Officer, sometimes called the LADO, is the person in the council who manages concerns for children where the complaint is about an adult in a position of trust, for example a professional who works with children. If this is the case you can contact the LADO on **01225 39 68 10** (Monday – Thursday between 9am and 5pm, and between 9am and 4.30pm on a Friday).